

BUREAU OF CONSULAR AFFAIRS

U.S. Department of State • Bureau of Consular Affairs



PASSPORT

WE ARE MOVING!

On Friday, October 11, 2013 at 3:00 p.m., the Department of State's Office of Authentications will relocate operations to a new facility at **600 19th Street, NW, Washington, D.C.** Conveniently located four blocks from Farragut West Metro (Orange and Blue lines), the new facility will have a much larger lobby and seven service windows (three more than the current facility) to assist customers.

The Office of Authentications will continue to provide both drop-off and pick-up, and mail-in services. Drop-off and pick-up services will be available Monday through Friday (except Federal holidays) between 8:00 a.m. and 9:00 a.m. Customers seeking urgent same day services must schedule an appointment with an Authentications Appointment Specialist and meet the following criteria: the documents submitted for authentication are the customer's **personal documents** and do not belong to a third party; the customer is scheduled for international travel and can show **proof of international travel within 24-48 hours**; or in the case of **life or death emergencies**. Appointments take place from 10:00 a.m. to 1:00 p.m. and 2:00 p.m. to 2:30 p.m., Monday through Friday. Customers may call the Office of Authentications at **202-485-8000** to schedule an appointment with an Authentication Specialist or to check on the status of their case.

Please note that the Office of Authentications will be closed for all services except for emergencies on Tuesday, October 15, 2013. The office will reopen to the public on **Wednesday, October 16 at 8:00 a.m.**

For additional information regarding authentications services, including fees and document requirements, please visit <http://www.state.gov/m/a/auth/> or call **202-485-8000** to speak with an Authentications Appointment Specialist. We look forward to assisting you at our new location soon.

